

Guest's Handbook



Chapter of Saint Servatius Information & Tips

kapittelvansintservaas.nl



Welcome in Maastricht





Dear Guest/ Guests

Welcome to our unique accommodation on the Henric van Veldekeplein near the Vrijthof Square in Maastricht, where history and charm come alive under the majestic towers of the Saint Servatius Basilica and St. John's Church. We are delighted to have you as our guest(s) and hope you enjoy your time here.

This handbook aims to enhance your stay by offering valuable information and insider tips to help you make the most of your visit.

Have a nice stay!

Warm Regards,
Your Hosts





Stay Connected
— Contacts & Wifi —



Contacts

Dorien Schlicher-Hendrix
Rian Schonkeren-Hendrix

+31 (0)6 11480710
+31 (0)6 23332673

Wifi

SSID:
Password:

WLAN7000
Maastricht!!



Route and Car Parking



The address

Henric van Veldekeplein 31
6211 TG Maastricht, the Netherlands



Parking

You can park at the Q-Park Vrijthof parking garage, which has a maximum daily rate of €35.00. The garage is conveniently located at Vrijthof 100, 6211 LE Maastricht, Netherlands, with its entrance near the Basilica of Saint Servatius.

To guarantee a parking spot, visit Q-Park's website (<https://www.q-park.nl/nl-nl/>) and make a reservation in advance.



Bagage drop-off zone

The accommodation is accessible by car. You may stop briefly for up to 5 minutes in front of the gate to load or unload luggage. Caution! Do not park here, as you risk being fined or towed. Parking is available at the Q-Park garage at the Vrijthof.



Parking Bicycle

You are welcome to park your bike into the courtyard area to the right of the stairs. This space is reserved for guests and offers a convenient spot to secure your bike. However, please note that we are not responsible for any loss or damage that may occur while the bike is parked in the courtyard.



Stay Details



Check in

Via WhatsApp, we will send you your personal code and instructions for the key safe no later than 1 day before arrival. This way, you can easily and quickly check in when it suits you best. Standard check-in time is after 3:00 pm.

Check out

Check-out is by 11:00 am the latest. Please return the key to the designated key box, ensuring it is securely closed and the code is hidden from view. Double-check that the box is firmly shut before leaving. Thank you, and we hope you enjoyed your stay!

Before leaving the property, please follow these steps:

1. Towels and Linens:

Gather all used towels and remove the linens from the beds.

2. Dishes:

Wash all dishes or load them into the dishwasher and start the cycle.

3. Refrigerator:

Empty out any remaining food items.

4. Trash:

Bag up all garbage and place it in the designated location in the basement.

5. Temperature:

Set the thermostat back to 15°C.

6. Doors and Windows:

Ensure all doors and windows are securely closed and locked.

7. Keys:

Return the keys to the key safe. When securing it, make sure the code is not visible to others.

Bedrooms, linen and towels

There are two bedrooms. One on the second floor and one on the third floor. Each room has 2x single beds of 90x200 cm. Bed linen and towels are included in the reservation. A single bedroom can accommodate up to two guests. For three or more guests, two bedrooms are required. If two guests prefer to book two separate bedrooms, a one-time fee of €50.00 will apply.

Coffee

There's a Nespresso machine in the kitchen, and your first cup is on us. If you'd like to enjoy more coffee, please bring your own Nespresso cups or purchase them locally. The provided cups are intended to welcome each guest and cannot be used beyond the initial offering.

Breakfast

We recommend having breakfast at Maison Haas Hustinx, a hotel just around the corner from your stay. It is conveniently located at Vrijthof 20, only 100 meters away (a 2-minute walk). Please note that breakfast at Maison Haas Hustinx is not included in your reservation and must be paid for separately. To inquire about prices, check availability, and make a reservation, please contact them directly at: +31 (0) 43 8524353 or reservations@haashustinx.nl. When booking, be sure to mention that you are staying at the Airbnb located at Henric van Veldekeplein 31 (Chapter of Saint Servatius).



Waste and Garbage Bags

Is the garbage can full? If so, please transfer the bag to the red municipal garbage bag designated for Maastricht. This bag should be placed in the basement near the outside door, ensuring it is securely tied. Waste paper and empty bottles can be sorted into the designated bins in the basement. New garbage bags are stored under the kitchen sink.

Grocery Shopping and Fridge

Guests are welcome to do their own grocery shopping, as the kitchen is fully equipped with all necessary appliances and a fridge. For regular groceries, we recommend visiting the Albert Heijn supermarket, conveniently located just 350 meters away—a quick 5-minute walk from the property at Helmsstraat 4. The store is open from 8:00 AM to 10:00 PM, Monday through Saturday, and from 10:00 AM to 6:00 PM on Sundays. Please note that hours may vary, so it's advisable to check for the latest times before your visit. If you're looking for artisanal products or fresh bread, we suggest visiting Le Salonard at Witmakersstraat 1, only a 6-minute walk away. The store is open from Tuesday to Saturday, 9:00 AM to 5:00 PM.

Announcement: Lock The Basement Door

Please remember to secure the hook on the basement door to ensure it stays properly closed. Please note that staff will access the basement through the outside basement entrance at certain times.

Monday and Thursday

The laundry service will collect/drop off the laundry from/to the basement.

Wednesday

The garbage container from the basement will be collected.





Facilities



Facilities

Internet

Wifi is available and free.

You can use WLAN7000 and use the password Maastricht!!

Kitchen

You have complete freedom to eat whenever you like.

- Dining table
- Stove
- Oven
- Kitchen utensils
- Tableware
- Electric kettle
- Toaster
- Kitchen
- Dishwasher
- Microwave
- Refrigerator
- Nespresso machine

Bedrooms

- Wardrobe

Bathrooms

- Toiletpaper
- Towels and sheets
- Shower
- Own bathroom
- Toilet
- Hairdryer

Livingroom

- Couch
- Desk
- Flatscreen-tv

Basement

- Drying rack
- Washing machine
- Place to leave garbage bags and empty bottles

Outside and view

- View of the courtyard
- View of a landmark

Safety

- Smoke detector
- Fire extinguishers on every floor
- Fire blanket in the kitchen

Other remarks

- Non-smoking rooms
- Heating
- Own entrance
- Tiled floor and carpeting
- Ironing facilities

Note

Upper floor only accessible by stairs.



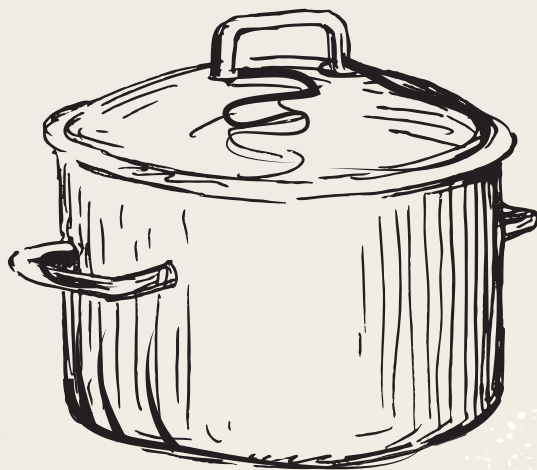
House Rules



House Rules

To ensure a pleasant experience for everyone—ourselves, you, future guests, and our neighbors—we kindly ask you to follow a few simple guidelines:

1. Please treat the house and its contents with care.
2. Be mindful of the neighborhood. Avoid creating excessive noise, particularly after 11:00 PM, as the house is not equipped with double glazing.
3. If something is accidentally damaged or not functioning properly, please inform us so that we can address it promptly and avoid inconvenience for future guests.
4. Please adhere to the check-in and check-out times listed.
5. A single bedroom can accommodate up to two guests. For three or more guests, two bedrooms are required.
6. No additional visitors are allowed without prior approval.
7. Smoking is strictly prohibited inside the property.
8. Parties, events and gatherings are not permitted.
9. Ensure all doors and windows are locked when leaving the property for your safety and to protect the house.
10. Please use appliances responsibly. Turn off stoves and other electronics when not in use.
11. Do not park your car in the courtyard.
12. No illegal drugs or substances are allowed on the property.
13. Avoid using candles, fireworks, or other open flames inside the house.
14. Do not lose the key.
15. Pets are not allowed.



Restaurants





Eat local specialties

Adres for local pastry: Stenenbrug 3

Adres for local beef stew: Sint Pieterstraat 13

What is a visit to Limburg without tasting the authentic Limburgse vlaai and zoervleis? Vlaai is a delicious pastry, which can be enjoyed at many places in the city. We recommend visiting De Bisschopsmolen. Zoervleis is a regional meat dish from the province of Limburg. Zoervleis means sour meat in the local language. It is a type of sweet and sour beef stew. Want to try this dish? Café Sjiem is the place to go.

Enjoy breakfast, lunch and diner

If there's one thing Maastricht is known for, it's the vibrant food scene. The city center is filled with an array of wonderful restaurants and charming eateries, ranging from trendy hotspots to cozy pubs, ensuring there's something to suit every taste. Below, we've curated a list of some of our favorites. For dinner, we highly recommend making a reservation in advance, as many popular places tend to fill up quickly.

Breakfast

Guests have the option to enjoy a delightful breakfast at Maison Haas Hustinx, a charming hotel just 100 meters away. Please note that breakfast there is not included in your reservation, and payment will be required. To confirm pricing and availability, please contact them directly at +31 (0)43 852 4353 or via email at reservations@haashustinx.nl.

If you'd prefer to explore other options, we recommend De Brandweerkantine, KOFFIE bij Joost & Maartje, or Cafe Zondag, each offering a unique and delicious breakfast experience.

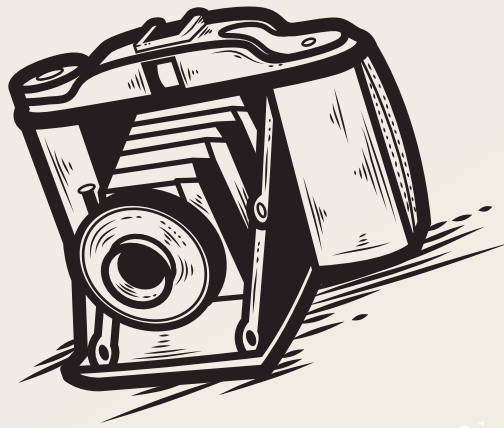
Lunch:

For lunch we recommend Café In Den Ouden Vogelstruys, De Tribunal, Le Fernand, Basilica, van Wijck and 't Wycker Cabinet, Brasserie Revue.

Diner

For diner we recommend Le Fernand, Gio's Cucina Casalinga, Bistro Le Virage, Au Coin Des Bons Enfants*, Onglet, L'Auberg, Luster, Café Sjiem, De Tribunal, Bouchon D'en Face and Harry's.





Recommended Sights & Experiences



Statue of Henric van Veldeke

Adres: Henric van Veldekeplein

The bronze statue of Hendrik van Veldeke, crafted by renowned Maastricht sculptor Charles Vos and unveiled in 1934, stands in a small square named after him near St. Servaas Church. This square, where your Airbnb is located, honors Van Veldeke, the first author to write in Dutch. He is famous for his 12th-century work "The Legend of St. Servatius" and his tales of the Trojan hero Eneas, as well as for his stories, poems, and songs that were popular among troubadours across Europe.



Basilica of Saint Servatius

Adres: Keizer Karelplein 3

Situated in the famous Vrijthof square, the Roman Catholic Basilica of Saint Servatius has been a hospitable sanctuary for visitors for centuries. You are welcome to step inside, join one of the services, or explore the numerous treasures and tales that lie behind its doors. Every Sunday morning at 10:00 AM, a service is held which you are welcome to attend. Additionally, the Basilica hosts various exhibitions that showcase its rich history and heritage. Would you like to join a tour? You can request a tour by filling out a Guided Tours Request Form and emailing it to the parish office. Please submit your request for a tour at least 7 days prior to the desired date.



<https://www.sintservaas.nl/en>

Guided tours

<https://www.sintservaas.nl/en/guided-tours>

Saint John Church

Adres: Vrijthof 24

The Gothic Saint John's Protestant Church, also known as 'Saint John of Maastricht', stands next to the Basilica of Saint Servatius in the distinctive Vrijthof square in Maastricht. Originally intended as a parish church for the Chapter of Saint Servatius, it helped to relieve the Basilica as a pilgrimage site. The red tower is a notable feature in the Maastricht skyline. Every Sunday morning at 10:00 AM, a service is held which you are welcome to attend. Would you like to simply view the church's interior as a regular visitor? That is also possible. In the summer, if the church is not rented out, interested visitors can tour the church and even climb the tower. From the tower, you will have a stunning view of Maastricht.



<https://www.stjanskerkmaastricht.nl/>



Vrijthof

Adres: Vrijthof

The square of Maastricht, located in the heart of the city. You probably know it from André Rieu's concerts or 't Preuvenemint, the biggest culinary open-air festival in the Benelux.. The great thing about Vrijthof is the number of historical buildings around the square and the cozy terraces.

Onze Lieve Vrouwebasiliek

Adres: Onze Lieve Vrouweplein 7

This church is located at the Onze Lieve Vrouweplein in the city center. This beautiful city church is a gem to visit. On the site where the Onze Lieve Vrouwe Basilica now stands, there was already a small church in the 5th century. Both religious and non-religious visitors, as well as residents, often light a symbolic candle here. The church houses exceptional artworks.



Saint Servatius Bridge

This 13th-century stone arch bridge is the icon of the city and is also the oldest bridge in the Netherlands. If you arrive by train, this bridge is unmissable; you will most likely walk over it if you take the shortest route to the city center.

Helpoort

Adres: St. Bernardusstraat 24b

The Helpoort is part of the first city wall, built after Henry I granted permission in April 1229. It is the only remaining city gate in Maastricht and the oldest city gate in the Netherlands.



Town Hall on the Market

Adres: Markt 78

The Town Hall on the Markt was built between 1659 and 1664 under the architect Pieter Post. The tower, dating from 1684, contains a carillon with 49 bells that are regularly played.

Discover Maastricht from the water

Adres: Maaspromenade 58

The 5 passenger ships of Rederij Stiphout sail daily on the Maas and the Albert Canal, showcasing the most beautiful spots in the region. On their website, you can find all the boat trips they offer according to a specific schedule.

<https://www.stiphout.nl/>



Donkey Statue

The donkey statue at Ezelmarkt in the Jekerkwartier, Maastricht, is a nod to the area's historical name, which might derive from the term "eselen," meaning the beating of cloth. Although donkeys were never actually sold there, the statue symbolizes this local history and tradition. The statue has been a part of the area since 1976.

Maastricht Underground

Maastricht Underground offers a range of tours exploring the city's rich history and heritage. Book your tour of the Maastricht Caves and other sites in advance. The attractions include the Caves of St. Pietersberg Hill, Fort Sint Pieter, and the Casemates Maastricht.

<https://www.exploremaastricht.nl/maastricht-underground>



Sint Pietersberg

In the south of the city, you will find Sint Pietersberg. On and around this hill, you will be in an amazing environment with rare limestone slopes, and at the top of the hill stands Fort Sint Pieter. If you have the time, take a walking route along all the highlights of Sint Pietersberg.

Bookstore Dominicanen

Adres: Dominicanerkerkstraat 1

Near the Vrijthof stands the Dominican Church, which has housed a bookstore since 2007. This is considered a fantastically beautiful place; some say they've never seen such an amazing bookstore as this one.

<https://libris.nl/dominicanen>



Fotomuseum aan het Vrijthof

Adres: Vrijthof 18

Fotomuseum aan het Vrijthof, situated in one of Maastricht's oldest buildings, the former retreat of Charles V, is a young museum that reopened in 2012 after major renovations. The museum hosts three to four temporary exhibitions annually, featuring themes like pop culture, entertainment, and contemporary art, with a focus on surprising combinations and unconventional collaborations.

<https://fotomuseumaanhetvrijthof.nl/en>



Printing Art Museum

Adres: Jodenstraat 22

Located in a unique spot in the heart of Maastricht, the Printing Art Museum brings together industrial heritage and graphic artistry.

<https://drukkunstmuseumwordpress.com/>

Bonnestanten Museum

Adres: Serpentinaal 1

The Bonnestanten Museum in Maastricht showcases unique collections and temporary exhibitions of non-mainstream art. Located in the Céramique district, the building by Italian architect Aldo Rossi features a striking zinc-clad dome and the famous Treppenstein leading to the exhibition spaces.

<https://www.bonnestanten.nl/en>



Bureau Europa

Adres: Boschstraat 9

Bureau Europa, located on Boschstraat in Maastricht, is a national museum of architecture at the heart of the Euregion. It aims to lead discussions on the past, present, and future of the designed environment. The museum's main focus is on presenting exhibitions, and it also organizes lectures and debates in the fields of architecture and design.

<https://www.bureau-europa.nl/>

The Vineyard of Maastricht: De Apostelhoeve

Adres: Susserweg 201

Situated in the picturesque Limburg landscape, De Apostelhoeve is a renowned and prominent vineyard. Overlooking the hills from its position atop the Louwberg—one of the most beautiful locations in Limburg and close to Maastricht—visitors can enjoy wine tastings and savor the experience in a stunning setting. Wine enthusiasts are invited to explore De Apostelhoeve and indulge in wine tasting at this premier vineyard in Maastricht.



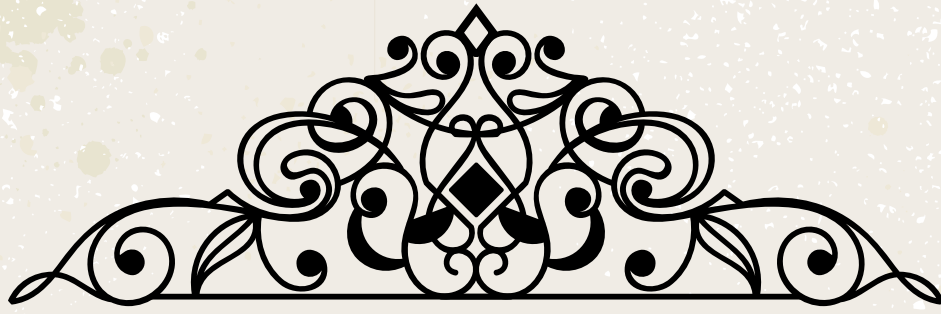
Shopping at Stokstraat

De Stokstraat is now considered one of the most luxurious and exclusive shopping streets in the Netherlands. It's a pleasant experience to simply stroll through it.

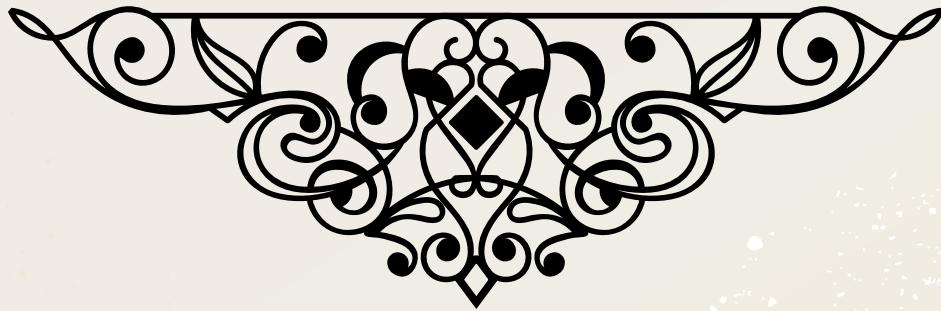


Relax at Sanctum Spa

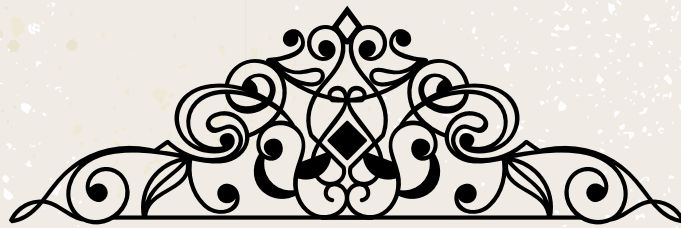
Sanctum Spa, hidden in Vrijthof, features a pool, sauna, hammam, and a meditation cabin. Book entrance in advance, with options to rent robes and slippers and add additional services like aromatherapy massages and rejuvenating facials. Limited to 6 guests for a peaceful experience. Swimwear optional.



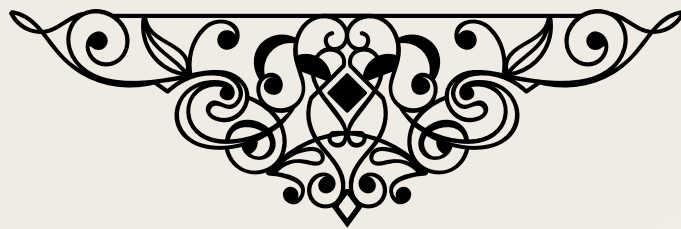
About The City Palace of The High Provost of The Chapter of Saint Servatius



Henric van Veldeke Square, located in the center of Maastricht, is a square with a rich history. This area was long owned by the Chapter of Saint Servatius. The square is home to two important medieval churches: the Basilica of Saint Servatius and the Church of Saint John. Between these two churches is a narrow street called Het Vagevuur (The Purgatory). Surrounding Henric van Veldeke Square are several canon houses, seven of which have national monument status. The most imposing is the Grand Provost's residence at number 29, also known as the "Palace of the Grand Provost of the Chapter of Saint Servatius". This city Palace has a layout similar to a French hôtel particulier and functioned as the residence of the Grand Provost of the Chapter of Saint Servatius from about 1750. The facades of the main building are richly decorated with rococo ornaments in the style of Louis XV, while the two side wings date from the 18th century.

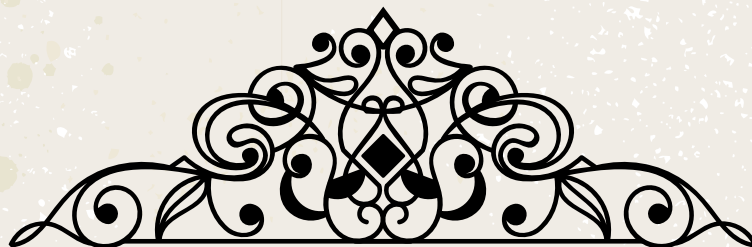


About The Chapter of Saint Servatius

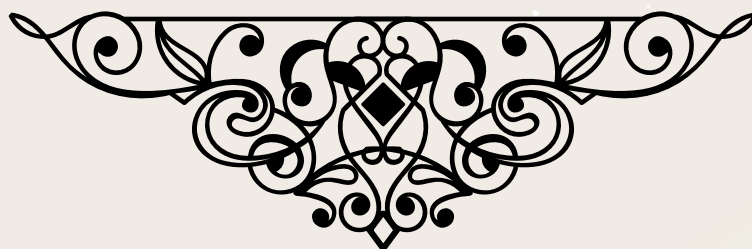


The Mission of the “Chapter of Saint Servatius” is to preserve, promote, and make accessible the historical and cultural heritage of the Chapter and the Basilica of Saint Servatius to a wide audience. This includes our commitment to spreading the Good News of The Roman Catholic Gospel, continuing the missionary work started by Saint Servatius, preserving the intangible and tangible immovable heritage, promoting education and research on the Roman Catholic history of Maastricht, and strengthening the bond between fellow Christians and the community, culture, and religion. We strive to keep this unique heritage alive as a source of inspiration, education, and connection for both the local community and visitors from afar.

Our vision is to be a dynamic center for musical, cultural, educational, and spiritual activities, rooted in the rich history of the Chapter of Saint Servatius. Through the (co-) operation of a wide range of facilities, including a museum, art gallery, experience center, and the organization of events, excursions, and guided tours, we aim to create a vibrant meeting place at Henric van Veldekeplein No. 29. We will implement innovative ways to share and celebrate our heritage while respecting the traditions that form our foundation. By collaborating with other organizations and institutions, and by promoting (vocal) music, arts and fostering friendship circles, we aim to fulfill the Chapter’s mission and build a bridge between the past, present, and future. In close cooperation, wherever possible, with all residents, organizations, and institutions in and around Henric van Veldekeplein, especially the (church) boards of the Saint Servatius Parish and St. John’s Church, the Treasury of Saint Servatius, the Association of the Tomb of Saint Servatius, Capella Sancti Servatii, Saint Servatius Guild, Brotherhood of Saint Servatius, Schola Maastricht, Missionary Sisters of St. Peter Claver, and the “Sisters of Charity of St. Charles Borromeo” Sisters under the Arches.



The Team



Welcome to the Chapter of Saint Servatius. We are Rian and Dorien, your proud hosts at this distinguished accommodation. By sharing our space on Airbnb, we are able to preserve this extraordinary historic monument.

We are fortunate to work alongside a dedicated team of exceptional colleagues who contribute significantly by ensuring the property remains immaculate and well-maintained. Their attention to detail and commitment to hospitality greatly enhance the quality of your stay.

Thank you again, and we wish you a delightful visit.



Chapter of Saint Servatius



kapittelvansintservaas.nl